



*Caring Is Our Reason For Being*

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**June 2, 2016**

Dear Residents, Family, and Friends of Ritz Lutheran Villa / Mitchell Nursing Home

On behalf of the Ritz Lutheran Villa Board of Directors, I am pleased to provide the following updated information for your consideration.

As a result of four years of positive improvements to our core operations, the Board of Directors has approved a motion to begin an ambitious redevelopment strategy that does not require the services of Extendicare Assist.

Extendicare will be with us until December 1, 2016 to assist our management and consulting team in the transition. We are grateful for their expertise and support in getting us to this point and thank them for their service.

The Board of Directors is also pleased to announce an exciting new partnership with the Huron Perth Health Alliance.

As of September 1, 2016, The HPHA Information Technology department will assume responsibility for the provision of IT support for both Ritz Lutheran Villa and Mitchell Nursing Home. This change is expected to help create a more seamless and efficient system of communication and backend support for the benefit of our shared clients.

These changes will help us to prepare for our redevelopment plans which are in the early stages at this time. For more information please contact Jeff Renaud, Administrator at 519 348 8612.

Sincerely,

Jeff Renaud,  
Administrator

Bill MacDougald,  
Board Chair